



Customer Feedback taken from the Wedding Industry Awards website www.the-wedding-industry-awards.co.uk

The Wedding Players (Best Wedding DJs South West) 2015

General Comments (in random order)

“The Wedding Players provide a fantastic service, they are very friendly and helpful nothing was too much trouble”

“Lee was absolutely fantastic! I emailed him one night very distressed about the music (I planned our wedding in 4months). Within minutes he responded promising a phone call the next day(it was very late) and he did. He talked me through music selections and was so friendly”

“The Wedding Players were absolutely brilliant at our wedding. Before the wedding they were professional and kind in their emails. They provided us with the opportunity to have the reception that we wanted. We were able to choose a lot of our own music and provided some great ideas for the evening. The DJ was punctual and friendly and kept everyone dancing from start to finish with good humour. I would recommend the Wedding Players to everyone. 10/10”

“The Wedding Players were reasonably priced, they provided excellent customer service, answered all of our questions promptly, were able to provide extra services if needed - which we took advantage of, they had very easy to understand forms, a lovely smart set up and they listened to our needs!”

“We were really pleased with both the booking process and the DJ and services provided on the day.”

“The Wedding Players were very efficient, well-organised and helpful. Communication was excellent and they delivered on their promises, resulting in a great party!”

“The Wedding DJs were very responsive, pro-active in keeping us updated between booking and the Wedding, which was perfect given the ‘stress’ of arranging a Wedding. They were also very well priced, very professional and friendly and the overall set-up in terms of image and presentation was perfect. Really liked how we could pick and choose what was and wasn’t included and that it wasn’t any problem to the Lee and the team. Have recommended to others who were also very happy! A worthy winner!!”

“The wedding players are fantastic. We chose a first dance track that we found as a you tube video - they converted it into a format they could play on the night. I emailed them at all hours after the day (often around 10pm) and they replied instantly, long after office hours. On the eve of our wedding our dj was smart, punctual and friendly and the booth was really pretty and elegant. I can’t recommend them enough!”

“The Wedding Players were ideal for us. No matter how obscure the song, they found it, and played it at exactly the right time. They were eager to place the right DJ for us on the day



from their roster, and the eventual DJ on the day was subtle yet prompt, and knew exactly when to play certain songs to keep the mood of the evening going. There wasn't one time during the evening when the dance floor was empty, and a lot of our fondest memories from the day are with music as the backdrop."

"They sent out a good info pack at the start to get our favourites and the style of what we wanted - and this was all played. They also took requests on the night and were a friendly presence. I would definitely recommend them to others."

"Fantastic service we are very happy the service that was provided on the day"

"They were great! Made our night really special by keeping the dance floor filled all night. We're happy to take requests and fitted it all in to the night seamlessly. They were also really helpful with getting a mic for the speeches which they didn't have to do!"

"Really impressed with the wedding players, everything we asked for they got for us. Our first dance was a different version of a song and it was no trouble getting the correct version. Would definitely recommend them to anyone."

"We had so many comments from all of the guests that the DJ was amazing and that the playlist was awesome. We were so happy that everyone was enjoying themselves, from the young kids to the old grannies, and the dancefloor was never empty."

"Matt did everything we asked and a whole lot more. He got and kept the party going, made sure requests were dealt with, didn't leave us stranded on our first dance too long and was good fun during the evening. I wouldn't hesitate in recommending Matt or the Wedding Players for any function. A very professional yet down to earth and friendly team who really want to make your wedding (or party) what you want it to be."

"I have been to many weddings where the DJ has got the music wrong and there is an empty dance floor and was wary when it came to choosing one for our wedding but Lee put my mind at rest straight away, completely understood what I did and did not want and this was very reassuring."

"I am nominating the wedding players as I found them to be approachable, professional and most of all they listened to exactly what we wanted. I would definitely recommend them to anyone that is getting married."

"The guys were great! Everyone had a great time, they were keen to play the music we had asked for and were happy to vito any songs we didn't like which was just perfect. Lots of fun was had my everyone and I'm very pleased we chose them for you big day."

"Really pleased with the wedding players. Guests loved the music. Dj was lovely too"



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“DJ was very good, played most of our requests and had to deal with some lively guests. Overall very pleased.”

“From the first contact the staff were so friendly and professional. Nothing seemed too much trouble. They were impressed with our choice of camp classics for the playlist and they didn’t let us down. Everybody was dancing, what more could you ask for.”

“Organising a wedding from Dubai is challenging. Communication by the booking manager in the lead up was fantastic. The service was provided was exactly as expected, our guests were really happy and we were very happy with the DJ services provided.”

“n/a”

“Fantastic service and an outstanding playlist that had the dance floor packed all night!”

“Our DJ was fantastic - one of our big worries was that the venue is split over several rooms, and I had this vision of everyone sitting downstairs eating the buffet but no-one up dancing. Not a bit of it - he was an absolute legend, getting set up quickly, playing the first dance, and launching into some amazing tunes that kept the dance floor full until midnight. Absolute hero.”

“The full service provided by Lee and Darren at The Wedding Players was excellent. Communication during the run up to our wedding was consistent and thorough, the forms were easy to complete and I knew if there were any issues I could email or call Lee and he always came back quickly. Darren on the night was so accommodating with our first dance music, editing the tempo for us and playing our very specific playlist! The equipment was set up and taken down without me even noticing! A top service!”

“Great service, very bespoke, good lighting and presentation”

“I have experience to work on weddings and I need to say that my DJ Matt was the most professional DJ I ever seen!!! Amazing!!!”

“Very friendly and well dressed - the set up of the DJ booth also looked fab and played all our songs that we wanted.”

“The consultation prior to the wedding was so impressive and professional. Lee did a site visit without us asking, or being present, just went and did it -awesome! Supplied a DJ who specialised in indie music when we said that was what we liked and even bought an extra long cable so we could link music from the dance room to the bar room. Amazing attention to detail, above and beyond.”

“Very good - played all the right songs at the right times. Dance floor was always full. Took



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requests too which was good.”

“They were brilliant. The dance floor stayed full all night, they played what we wanted and the atmosphere was amazing. The DJ was our biggest worry, yet it was one of many great successes on the day. Loved them”



Why They Booked (in random order)

“There were a number of suppliers to choose from and primarily I chose The Wedding Players as their website was very professional, very well presented. In addition their email communication was really quick, Lee came back to me straight away if I had any questions and I felt very secure in my choice.”

“It was really important to us to be able to choose the music for the evening, knowing our guests and therefore what would go down well with them. Alan pretty much stuck to our list all night and our wedding party was just what we wanted - a full dance floor all night! The all white DJ set was also great in the rustic barn we had for our venue and we wanted a simple set.”

“They came as part of the package with the venue”

“They were highly recommended by the venue”

“We wanted a DJ who was enthusiastic, well priced and was reliable, as well as reasonably priced, in The Wedding Players we had all of this, as well as a friendly service and great response time. We saw The Wedding Players at our friends wedding the year before and thought they were great, a great mix if music and no cheesy school disco DJ vibes! We knew that we wanted them as soon as we left that venue as the general impressive set up and set was exactly what we were looking for in a wedding DJ.”

“bespoke playlist”

“Professional website, good reviews, local”

“I attended a friends wedding where they were booked to be the DJ”

“Service, cost, and lee knows his stuff and is a really nice guy.”

“n/a”

“We me Chris(DJ) at Charlton House when he was representing the wedding players. we were very impressed with his set up and style and wanted to hire him there and then.”

“Friendly on the phone, professional website and information through the post”

“Our wedding venue changed the DJ company they used, we had seen The Wedding Players at various wedding events and they seemed very professional so we were happy with this.”

“We booked them because they were thorough and genuine when trying to understand what



my wife and I were looking for on the day, and were incredibly detailed when sourcing and delivering the type of music - however obscure the song! - we requested. On the day the DJ was subtle yet prompt, and knew exactly when to play certain songs to keep the mood of the evening going. There wasn't one time during the evening when the dance floor was empty, and this is a testament to the DJ."

"Because of their response to our query. We lived in Amsterdam at the time and had a long Skype intro call, very impressive."

"Friendly response"

"They were included with the hotel package we had."

"Recommendation"

"The website looked good, the quote was timely and professional. They were the type of DJ service we were looking for and offered great value for money."

"Recommended by venue (Roman Baths) + information from their website."

"Recommended by wedding venue"

"Having looked at their website they looked very professional and the appeal was that they would cater to our specific needs. We wanted to plan our playlist completely, have different genres at different times and provide the full track list. The Wedding Players cooperated with this fully, embraced our ideas and nothing was a problem. Their customer service and flexibility was so important to me having the stress of planning the wedding and being so specific about the music. Above and beyond all this they were so friendly and always at the end of the phone or email when I had a question. Just fantastic."

"The recommendation was strong, they'd worked the venue before, the initial communication and website appeared professional, and they offered fantastic value for money."

"Presentation and flexibility"

"We needed a DJ for our evening reception and they were recommended to us by our wedding venue. We would definitely use them again for other functions."

"It was part of our package with Tracy Park"

"They were recommended by our wedding venue, we liked their ethos on the website, their pricing is competitive and from our initial emails they seemed professional and like they



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understood what we wanted for our wedding music.”

“I went on the recommendation of our wedding venue (Priston Mill)”

“Easy choice - They understood what we wanted for our guests for the evening.”

“This is who are Wedding Venue suggested but I had met with Lee at a Wedding Fayre. From the moment I met him he filled me with confidence.”

“When me and my future husband went on Wedding fare we had great conversation with Lee Probert - and we just deeply trust him that he will do a lot to make our day special :)”

“Venue suggested them”