

The Wedding Industry Awards (TWIA) 2016 – Voter Comments – The Wedding Players

General Comments (in random order)

“We were very pleased with the service we received from The Wedding Players from start to finish. All communication was dealt with efficiently and they offered a very personal service, whilst offering advice and guidance when we needed it. Lee was also able to offer lighting for our venue and the uplighters made the venue look stunning. We would say they really are the full package! Matt who was DJing on the night was lovely and introduced himself, checked our preferences and took requests.”

Mrs Emma Collingwood

“From initial inquiry stage the team were helpful, well organized and professional. We were thrilled with the service we received all the way through, from booking to the wedding day itself. Meeting with the team over a cup of coffee prior to booking was a great opportunity to ask all those questions on our mind. Our DJ Lee was fab - he arrived on time, set up in the background and created a classy but fun atmosphere for our wedding. The lighting/projectors too brought the ball-room to life.”

Dr Charlotte Hazeldine-Baker

“Both the DJ and the gentleman in the office were amazingly helpful and gave excellent advice on range of music for our wedding. There was definitely something for everyone (including the much older and younger generations of family/friends invited). Everyone had a dance. All of the playlist provided was played plus requests from old and young. A very excellent service. We even had lots of positive comments from the party regarding the DJ and disco experience received.”

Anonymous

“Matt was incredible, he played exactly what we wanted and the videos just made the evening even more amazing. Everyone commented on how nice it was to have the visual of the songs as well as the audio.”

Mrs Stephanie Miller

“Excellent DJ - dealt with our unusual requests excellently.”

Dr Helen Murray (Thomas)

“Very well organised, did everything they said they would and we were very pleased on the day”

Mr jon ransome

“O”

Mrs Sharon Fowell

“Very friendly, very organised, great value - what more could you want? 10/10.”

Anonymous

“I found the whole customer service from this company and the particular DJ excellent. everything ran very smoothly, we had a good meeting pre the event with the DJ to discuss our needs and he absolutely delivered on them for an experience that enhanced our event.”

Mr Nigel Jarvis

“We were delighted with the set that the Wedding Players provided for our wedding. Chris was great, was able to read the crowd and adapt the music to the audience and played a great selection of music for us. It was all set up when we arrived for the

evening do and I the booking process through Lee and his team was seamless and reassuring. Would definitely book them again for a function."

Mrs Beth Lambert (Clinker)

"Firstly, the guys got back to me straight away when I first contacted them. They then followed that up with plenty of email conversations which was important seeing that we had a very specific playlist with every song being hand picked by us. The guys made sure that the DJ who specialised in the chosen music genre played our wedding and they set up a meeting beforehand which went on for over an hour. On the day, the setup and performance was flawless, very happy!"

Mr Kevin Ackbar

"The Wedding Players were absolutely brilliant for our wedding. Before the wedding we spoke a few times so they knew exactly what my husband and I wanted, they found the correct version of our first dance song when we struggled to do so ourselves and were happy to play all the songs on the list we provided. So many of our guests after the wedding commented on how fab our DJ was and how brilliant the music was. I would highly recommend them."

Mrs Elizabeth Bruce

"The service provided was absolutely fantastic, the guys were very polite and professional and really focused on ensuring that our day was brilliant. They used their knowledge well to ensure that the songs we wanted would help get people on the dancefloor. The day was a huge success and everyone enjoyed themselves, we had lots of comments about the amount of dancing on the night. Both my wife and I could not recommend The Wedding Players more highly - they were fantastic and helped make our day."

Mr James Oakes

"I would recommend the Wedding Players to ANYONE! From the beginning Lee was professional & friendly, totally organised. Darren, our DJ was a pro. We were really worried about a DJ but did not need to be! Not only did Darren play everything we requested, he checked through every song on our list to make sure it was the right version-even the ones I got the titles wrong for (including if we really wanted the 6min version of our first song-what a lifesaver. Great equipment, great mixing, great DJs"

Mrs Laura Anthony

"They were great, the dance floor was full all night. Mother of the bride said she's never seen a wedding with a dance floor so full, so consistently."

Mrs Julie Ward

"Wedding Players did a great job for our wedding both prior to the big day and on the night itself. I have used them before and they are always professional, prompt and friendly and would highly recommend them."

Mrs Kayleigh Tindalid

"The whole service was nice and easy with a fantastic end result. A party to remember!"

Mr Luke Heayberd

"Lee called me several times before the wedding to advise how he thought the evening should be structured, especially important as we had a band as well as a DJ. His advice was absolutely spot on! He also gave very careful thought to the choice of songs for the evening. He liaised with the band before the event to ensure all would run smoothly. Couldn't have asked for more! BRILL"

Anonymous

“The dance floor was filled all night! Don't need to say anymore!”

Anonymous

“People are still talking about how good the music was now! Loved that the DJ took our suggestions & really got a feel for the music we like & wanted. I don't think the dance floor was ever empty! Lovely, polite, excellent service. Couldn't have asked for more.”

Mrs Karen Trew (Saunders)

“Totally professional and friendly service. Great communication throughout.”

Mrs Jennifer Laws (Foxon)

“The evening reception was a big success, thanks in no small part to the wedding players who provided the music and backdrop to the evening. The main judge of a success is how full the dance floor is and it was full from start to finish as the DJ ensured music that catered for all was played whilst sticking to some of the requests from myself and my wife. Overall a thoroughly brilliant night.”

Mr Robert Swales

“From start to finish we received such a high standard of customer care. They were extremely prompt at returning any emails I sent and provided some great advice with what to include on our playlist, etc. They telephoned me a few days before the wedding and talked through how the night would go, he was extremely easy to talk to and made me feel extremely comfortable. Our evening entertainment was second to none and we were delighted with how it went. We wouldn't hesitate to recommend them.”

Mrs Charlotte Roberts-Cook (Roberts)

“We had arranged our playlist and our best man's wife liaised with Lee who followed it and added songs that suited our party. Everyone danced and enjoyed the night thanks to Lee. We would certainly use him again for another party.”

Anonymous

“We received top service from Lee and his team from the first instance of contact. The website was very comprehensive but what really sold it for us was when we met Lee to discuss whether we wanted to use his DJ service. Lee was very experienced and we felt was genuinely interested in our wedding. We then met our DJ for the night in advance and talked about how we wanted the evening to progress. Matt was perfect for us because of being a similar age we just simply clicked!!”

Mrs Bridget Collingbourne (Coombs)

“Brilliant service provided by a great company. Matt and Lee went above and beyond in order to make our day special and he really did do just that. Our reception was absolutely perfect because of these guys. I have and will continue to recommend this company to all in need of the best wedding dj there is.”

Anonymous

“A stunning service from start to finish, the Wedding Players team went above and beyond to ensure our wedding party was exactly what we wanted! We were given full control over what was played and the DJ was courteous, professional and judged our crowd perfectly!”

Anonymous

“Everything about the Wedding Players service was fantastic – we had the best time and much of our amazing party atmosphere was down to our DJ Matt. Lee was also excellent in the lead up to the wedding and it was a very easy and stress free process!”

Mrs Sarah Jefferies (Collier)

"This company delivered the most incredible party and their customer relations were faultless. They were friendly, enthusiastic and helpful at every step of the planning and delivery. The DJ stuck to our play list and included complementary tracks that fitted in with our choices and he genuinely looked like he was enjoying the party too! I can't recommend this company highly enough and they were amazing value for money."

Mrs Sarah Russell-Davis

"From start to finish the whole process from booking the DJ to the actual event was smooth running and we received impeccable service. The communication between us and the DJ was the best we had out of any of our other suppliers we had for our wedding, they were considerate to our needs for our wedding and nothing was too much trouble for them. Practically all of our guests have said that he was the best wedding DJ they had ever seen. The music selection fitted the night perfectly."

Mr George Raggatt

"Extremely friendly and helpful from the initial enquiry to the wedding day itself. Our DJ ran through the plan for the evening and the music he played was perfect. Matt was quick to adapt to song changes if they were needed to keep the dance floor going and was helpful and very professional throughout."

Mr Oli Chapman-Brown

"They were fantastic and made a real effort to ensure they were prepared and set up as desired on the big day"

Mrs Rebecca Mugridge (Howells)

"The wedding players provided an excellent service on our wedding day, were a very professional outfit. They arrived at the venue in good time and set up with no fuss whilst the festivities continued around them, you would hardly have known they were there. Our DJ was well dressed, polite and very helpful and continued to play a fantastic set that fitted exactly with the preferences we had provided. All in all we had a great service from them and would happily recommend them."

Mr Tim Elliott

"Wonderful. Professional, reliable. Friendly, punctual. Thank you team for making the wedding disco hugely enjoyable for all of us!"

Mrs Christy Jenkins (Hajiloizou)

"Great to deal with from the start. Incredibly accommodating, including advice for playlists and they went to scope out our venue beforehand. They provided a great party and have had comments saying that people couldn't leave the dance floor because the next song was always great!"

Mr David Roy

"From start to finish the Wedding Players were fantastic, booking was simple and easy to understand and Lee was fantastic in his suggestions and even his support of the songs we don't want make everything seem personal. He called and kept in touch which is a very reassuring when you are planning your big day! DJ Matt arrived earlier and set up really well, creating an exciting environment ahead of the celebrations. He was professional, easy to accommodate all of our requests and even took special requests"

Miss kristal keeley

"Wedding Players were an excellent supplier at our wedding. They have a very clear and professional website which attracted us to start with. They then visited our home to talk through our service, took note of our music preference and gave us lots of information. We were able to request lots of songs which they played and let them use their expertise for other songs. They also gave extra good advice like thinking about another slow dance"

after the first dance. The dance floor was full all night!"

Mrs Jenny King

"The wedding players, took one of the "stresses" of organising a wedding completely away from us. They were professional and delivered a superb service from the moment of initial enquiry to the wedding night. The opportunity to build you own playlist and the entire experience was far away from the traditional "wedding DJ" cliché."

Mr Alex Woollett

"We found the wedding players really friendly they really took the stress out of our evening, brilliant play list"

Mrs Jane Morgan (baker)

"Matthew James provided our wedding disco, at the time of booking I was blown away by the options presented to me. Being very much into my clubbing, when he suggested he could play the music using turntables this sealed the deal for me... We then discussed lighting options and how he could match our colour theme. This may well be standard procedure but I was left feeling these guys knew their stuff and was more than confident, why would I need to look elsewhere - deposit paid!"

Anonymous

"I was so impressed with the customer service. They worked hard to make sure our evening reception was a delight. Every song was something my husband and I liked. They took time to get to know us and our expectations for the day. And totally side-tracked my brother in law's attempt to start some impromptu karaoke!"

Mrs Louise Birt

"We described the feeling we wanted the DJ to create and the broad age ranges of all the guests. This was followed but was then augmented to create a very special evening. The only regret was that the dancing didn't start until around 8:30pm and we left at 11:15pm. Everyone commented how good the music had been and how well it fitted into the evening as a whole."

Mr Steve Sanders

"We actually wanted a band initially, as we thought they were more personable and intimate. We looked at over 40 bands and couldn't find one we liked the style of. So, I spoke to Lee at Wedding Players and felt assured that we would be able to have a playlist of music that we loved and to our style. We 100% made the right choice! The dance floor was choc-full all night so much so that we had a chant of 'one more song' for 10 minutes when he had to stop (because he was so good). They made our day!"

Mrs Julia Seabrooke

"The initial service was brilliant, and Lee was really friendly and helpful on the phone, showing a real interest in the wedding. He contacted me a few days before to double check everything which was reassuring. Darren did a great job on the day. The songs that he added to the 40 that we requested fitted in perfectly!! Everyone had a fantastic time and there was always someone on the dance floor, which shows he did a great job! I would certainly recommend them to any friends."

Mrs Cheryl Cooper (England)

"From start to finish The Wedding Players kept us well informed and up to date. When finalising the details, Lee was professional yet friendly and put both myself and the groom's mind at ease. Throughout the evening Chris chose just the right kind of songs to keep the dancefloor entertained. He was well dressed and extremely approachable. Great comments from the guests. We just wish we could have had a longer night! Fantastic evening thanks to you guys, thank you!"

Mrs Lisa Moore (Crook)

“Excellent service from booking to the wedding reception.”

Mrs Emma Anstruther (Poole)

“They provided the perfect balance for how we wanted the music to be organised. There was enough structure in the pre-event planning to make considered choices of music, together with the flexibility to have the exact songs we wanted to hear. We knew the type of music our friends wanted to hear, and they didn't try to force their own style on us, for which we were very grateful. Everything run exactly to plan, and everyone had a brilliant party!”

Mr Andrew Lucas

“They were excellent from the planning to the delivery on the day. we could not have wished for better.”

Mr Duncan Cooper

“Easy, professional and friendly service, from start to finish. Seamless process and perfect delivery, all stress and hassle free. All contributed to an awesome day!”

Ms Esther Rees-Lamb

“we would say the disco is really important at any party you don't want the dance floor empty and i can say we were dancing all night long . the DJ was very friendly good and interacted with the party which made it even more special. we all have a great time . i would use them at every party in the future .”

Mrs sarah Millar (Steadman)

“From booking through to accommodating changes to the order, such as adding lighting, the wedding players were fantastic. The DJ (Matt) arrived several hours before he was required, had everything set up and ready early, and delivered a set which matched what we had asked for exactly. The playing of video's synchronised to the music was great, and many of our guests remarked as to how good he was, and how much they enjoyed both the music selection (we only gave some guidance) and the performance”

Mr Davoc Bradley

“We used 'The Wedding Players' as they came as part of the wedding package we purchased from our venue, however I would still use them if we had to book separately. The DJ and his equipment were set up on time and the sound quality was ace. We did pick the music to be played, but the order the DJ played them was superb and got the party ROCKING! I would definitely recommend them to others...”

Anonymous

“We were extremely pleased with The Wedding Players service both at the booking stage with Lee and also Chris on the night. Lee was very helpful, friendly and easy to deal with over the phone and email. Chris delivered exactly what we wanted on the night and kept the party going right through until the end. All in all the perfect wedding DJ service, we would happily recommend to other couples :)”

Mr Simon Moran

“The service we received from first enquiry to the evening was exemplary. It was great to meet Lee at our venue and hear all about this ideas, and then Matt came to our house to discuss the finer details. It was good that he got to meet us and understand what kind of evening we had planned. On the night everything ran seamlessly. Matt was smart and the decks etc (dressed in white) looked great. He judged the mood, picking the right tunes, and the final song he chose worked perfectly. Fab!”

Mrs Anna Clarke (Harding)

Why They Booked (in random order)

"Recommendation from friends and I will certainly go on to recommend them to friends and family!"

Mrs Emma Collingwood

"Approachability and professionalism. And for what you get for the money, they're impossible to beat. Felt like a real bespoke service, they will do as much or as little as you want them to."

Mr David Roy

"They knew the venue well and came recommended by our wedding planner, this was all backed up by a good website"

Mr Tim Elliott

"June 2015"

Anonymous

"Award winners and reasonable prices"

Ms Esther Rees-Lamb

"Recommended by venue and friends"

Mrs Jennifer Laws (Foxon)

"They were recommended by our venue."

Mrs Elizabeth Bruce

"Recommended by our wedding venue and also because we loved the idea of the bespoke SJ service"

Mrs Christy Jenkins (Hajiloizou)

"I've known of the company for many years and have been to events they've put on before in Pubs in Bristol and friend's milestone events - their reputation is great."

Anonymous

"Recommendation from the venue"

Mrs Beth Lambert (Clinker)

"Good initial meeting after the wedding fayre when we met and liked what they said which they then delivered."

Mr Duncan Cooper

"Recommended through a friend. Price was good, the services offered were exactly what we were looking for. The service we received was far above our expectations and that of our guests."

Anonymous

"For their enthusiasm and competitive price."

Mrs Sarah Russell-Davis

"They were recommended by the wedding venue and I have to say when I am asked for a recommendation I do say The Wedding Players were fabulous at our wedding."

Anonymous

"Impressed by the presentation at the Wedding Fair and the follow up communications."

Mr Steve Sanders

"We knew Matt DJ'd at a local pub so we knew how good he was."

Mrs Stephanie Miller

"They had a network of vetted and great DJ's who could be suited to the style that you wanted. They were good value and offered a good amount of options to make you feel you could have your own feel to your wedding. They set up swiftly and easily and offered a quick transition from dinner to dancing - without any hanging about to get too tired and this made a huge difference to the day. On the admin side, they were great and were easy to get hold of and talk to about requirements. All in all - exactly what you want and need!"

Mrs Julia Seabrooke

"They were recommended by a trusted venue and offered excellent value for money."

Mrs Louise Birt

"When we spoke to Lee at the wedding fayre, he took the time to guide us through choosing the right DJ and what he offered. We loved his honesty and professionalism and when the hotel recommended him as well, that was the nudge we needed. We did not regret it in the slightest!"

Mrs Lisa Moore (Crook)

"Good website and philosophy."

Mrs Emma Anstruther (Poole)

"Helpful, friendly, face to face consultation and price"

Mr Oli Chapman-Brown

"Because of their flexibility and they were willing to play our type of music rather than the standard wedding catalogue of music, we like dance & bass music and they were able to accommodate these needs for us without a second thought, and were even better than some DJ's we've gone out to see."

Mr George Raggatt

"Great website and reviews"

Anonymous

"We were given their details by the venue along with a few others. The website really attracted me as it focused on the fact that it was our wedding and the music should reflect our tastes, with no judgement! I also thought the website looked sophisticated, and the most appealing."

Mrs Cheryl Cooper (England)

"Recommended by the venue"

Mr Andrew Lucas

"Recommended to us"

Mr Luke Heyberd

"The whole set up was very professional yet still very easy going and friendly that put us at ease. The evening went off with a bang, the dance floor was busy all night and Matt even videoed us all dancing and sent it to us after the event which was very touching! I would thoroughly recommend any couples to use the wedding players because I couldn't fault their service, in fact they exceeded our expectations! Thanks so much guys!!!! 😊"

Mrs Bridget Collingbourne (Coombs)

“Recommended by casino royale bristol”
Mrs Jane Morgan (baker)

“They were recommended to us by the hotel”
Mr jon ransome

“Recommended by a lot of people”
Mrs Rebecca Mugridge (Howells)

“They had won the wedding award for the South West and seemed good value for money. Lee was also incredibly reassuring.”
Mrs Laura Anthony

“Recommended by hotel.”
Dr Helen Murray (Thomas)

“From my initial enquiry the company were extremely professional, helpful and thoughtful and it felt extremely personal.”
Mrs Charlotte Roberts-Cook (Roberts)

“Because they had a really good website with clear information, presented very professionally.”
Mrs Jenny King

“For their communication and correspondence before the wedding, their attention to detail and finally the finished product, as promised - great value too!”
Mr Kevin Ackbar

“Recommended by wedding venue and I can see why!”
Anonymous

“They came highly recommended and they offered a very competitive quote along with great customer service and interaction at the point of booking.”
Mr Robert Swales

“Recommend from the venue”
Anonymous

“Great value for money, had been recommended by the venue.”
Mrs Karen Trew (Saunders)

“They really understood our brief. We had a conference call and they totally got it. it gave us so much confidence and we didn't doubt booking them that second.”
Mrs Julie Ward

“As part of the wedding package we purchased from the venue.”
Anonymous

“Doing this off my phone on our honeymoon, think I may have covered this in the box above. Main reasons - booking options, professionalism and confidence.”
Anonymous

“Great, friendly service. Good value for money. Were genuinely interested in our choice of music.”
Mrs Anna Clarke (Harding)

"They are friendly, helpful and the set up looks great."

Mrs Kayleigh Tindalid

"Recommended by our venue, we checked them out online and they had a good site - I then called them and spoke to Lee who was really friendly, accommodating and knowledgeable. For all these reasons we decided to choose them."

Mr James Oakes

"Being a musician, music was incredibly important to our wedding, and having seen the skill with which Matt DJ'd, I was thoroughly impressed and decided to book him. His communication throughout, from booking to playing was exemplary, and his delivery on the evening was perfect. You can see how good he was from the pictures of the dance floor!"

Mr Davoc Bradley

"We attended a friend's wedding also at the Assembly Rooms where the weddingplayers were DJ'ing and thought they were great. We asked for their details and after having looked on their website and meeting with them in person, we knew they would be perfect for our special day."

Dr Charlotte Hazeldine-Baker

"They were recommended to us."

Mrs Sharon Fowell

"They were recommended and when I spoke to Lee he was incredibly friendly and made it super easy. Plus the price was very reasonable!"

Mr Simon Moran

"the venue suggested them and we checked them out sounded really good and was friendly and helpful"

Mrs sarah Millar (Steadman)

"We were able to personalise our wedding music with the Wedding Players, very different to others providers."

Miss krystal keeley

"They were highly recommended online and by our wedding venue."

Mr Alex Woollett

"We met them at a wedding Fayre where they were extremely friendly and helpful - providing general advice whether we booked with them or not. A friend who was at the fayre with me booked them for her wedding too even though she already had a DJ booked as they were so friendly and professional."

Mrs Sarah Jefferies (Collier)

"I approached a number of companies and DJs and The Wedding Players came across best in their replies and service offering."

Mr Nigel Jarvis

Question	Your average voter score
Range of options (eg: sound, lighting, music styles) made available by your DJ.	9.778
Quality of expertise, advice and guidance received from your DJ.	9.87
Quality of customer service and communications received from your DJ.	9.889
Your DJ's punctuality and personal presentation on the day of your wedding.	9.907
The level at which your DJ delivered what was booked.	9.963
Quality of your DJ's web presence (web site, facebook etc).	9.592
Value for money.	9.849